

Basic Pet Info and Boarding Contract

Name
(required)
First Name

Last Name

Email
(required)

Boarding Start Date
(required)

Boarding End Date
(required)

Address
(required)
Country

Address Line 1
(required)

Address Line 2

City
(required)

State
(required)

ZIP Code
(required)

Cell Phone
(required)

• 1st Animal's Information
(required)

Please describe your animal, include name, species/breed, sex, and age. Attach photo in jpg/jpeg format.

Spay/Neutered?
(required)

• Any Additional Animal's Information

Please describe your animals, include name, species/breed, sex, and age. Attach photo in jpg/jpeg format.

Spay/Neutered?

of Dogs to a Kennel?

Cats to a Kitty Condo?

If any vaccinations are out of date, please explain.

Vet Clinic and Contact Phone Number
(required)

Vet Clinic has been instructed to supply any records to Pono Paws if needed?

Please let us know an address and phone number where you may be reached, if necessary.
(required)

Emergency Contact on Big Island

Please provide name, phone number, and relationship to you

Additional Emergency Contact (Optional)

Please provide name, phone number, and relationship to you

Are emergency contacts allowed to pick your pet(s) up?
(required)

In the event of a medical emergency, the maximum dollar amount that Owner authorizes to be spent on veterinary treatment of the above named animal(s) is?
(required)

Please provide a maximum for each animal being boarded

Contract Acceptance

Please Sign Here _____

Initial Here

This is a contract between Pono Paws and the animal owner(s) whose signature appears below (hereinafter called "Owner").

- 1. Owner specifically represents that they are the sole or joint owner of the above named animal, free and clear of all liens and encumbrances.**

- 2. Owner agrees to pay a 50% non-refundable deposit upon reservation and 50% upon check-in, including all scheduled boarding fees and special request charges. Any additional days will be at the maximum rate for boarding in effect on the date animal is checked in. In the event Owner is not able to pick up his/her animal at the scheduled time, Owner agrees to pay any additional costs and charges for special services. Owner shall pay all charges for services and boarding due to Pono Paws prior to release of the animal.**

- 3. Pono Paws reserves the right to refuse an animal that is determined a danger to other animals and/or people. Pono Paws may segregate an animal from interacting with other pets for any reason. Owner agrees to allow reasonable restraint of their animal, use of control for excessive barking/noise and possible removal from the premises as deemed appropriate at Pono Paws discretion.**

- 4. Any animal whose inoculation records are incomplete or outdated or is found to have parasites will be quarantined until picked up, or until inoculations or infestations are corrected. In emergency boarding situations, instructions must be left with the Owner's preferred veterinarian to allow Pono Paws to obtain the necessary records and treatment if needed. No animal will be allowed into the general kennel population until it has been determined that it will cause no hazard to other animals.**

- 5. Unless otherwise requested, Owner agrees to allow their animal to socialize with other animals of the same size and temperament at the discretion of Pono Paws staff. Animals will be monitored at all times while in the play areas. Should you request no socialization, we will honor that, please just let us know so we can accommodate your request.**

- 6. Pono Paws shall exercise the most competent care for the animal and place its welfare as a priority with all considerations. It is expressly agreed by the Owner and Pono Paws. that Pono Paw's liability shall in no event exceed \$200.**

- 7. If animal becomes ill or incurs an injury, every effort will be made to contact the Owner or his/her Agent. If Owner or Agent cannot be contacted or if the veterinary technician determines it is an emergency situation that requires professional attention, Pono Paws will engage the services of a veterinarian. Owner's preferred veterinarian will**

be used if possible. In the event of a medical emergency, the maximum dollar amount that Owner authorizes to be spent on veterinary treatment of the animal(s) in our care has been provided in this boarding agreement form. Owner agrees to indemnify, defend, and hold Pono Paws, its employees, members and agents, harmless from and against any and all loss, cost, expense, claim, damage or liability or responsibility arising from such emergency and /or veterinary treatment.

8. Owner agrees that Pono Paws will keep a credit card number on file for the duration of the above pet's stay (if no credit card, other arrangements/deposits must be made). Owner authorizes Pono Paws to charge the credit card account for outstanding fees including emergency veterinary fees.

9. In the event boarding fees become delinquent, every effort will be made to contact the Owner or his/her Agent. If matter is not resolved within 72 hours the animal will be deemed abandoned and Owner's rights will be waived. Pono Paws will determine disposition of the animal at their discretion.

10. Any controversy or claim arising out of or relating to this contract shall be settled by arbitration in accordance with the American Arbitration Association. The arbitrator shall, as part of his award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

11. This Contract contains the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, administrators, and assigns of the owner of the within named animal.